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**1. Register with the Local 911 Call Center**

**Parents of children with special health care needs:   
Do you know about these local information resources   
that can help you stay informed during a disaster?**

**Get Connected. Stay Informed.**

**Resources for Philadelphia:**

Missionaries

U.S. States

Countries

* Provide them with information about the special health care needs of your child
* Helps 911 dispatchers and first responders to serve your household during emergencies
* Call 215-685-3940
* Visit <https://bit.ly/2xqQwso>

**2. Sign Up for Text Alerts from the Philadelphia Office of Emergency Management**

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* Text “ReadyPhila” to 888-777 to receive alerts on emergencies or severe weather

**3. Get Information from PECO for “Priority Reconnection” if You Lose Power**

**4. 2-1-1 Connects You to   
Health and Human Services**

* Customer Service – 1-800-494-4000
* Electric/Gas Emergency – 1-800-841-4141
* Low-Income Home Energy Assistance  
  Program (LIHEAP) – 1-866-857-7095
* Map of Outages – [bit.ly/2yrprFs](https://www.peco.com/Outages/CheckOutageStatus/Pages/OutageMap.aspx)
* Sign up for Outage Alerts – [bit.ly/2Vz8kJW](https://secure.peco.com/Outages/CheckOutageStatus/Pages/EnrollOutage.aspx?_ga=2.242658242.1588396213.1581539053-1818570062.1581539053)
* Twitter and Facebook: @PECOconnect

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* Call 2-1-1 or go to [211sepa.org](http://211sepa.org/) for information about:
  + Food banks, shelters, rent and utility payment help
  + Physical and mental health resources
  + Youth and childcare programs
  + Emergency transportation assistance

**5. Philly 3-1-1 Connects You   
with Government Services**

* Dial 3-1-1 or
* Visit [phila.gov/311](https://www.phila.gov/311/pages/default.aspx) or
* Download the app

**6. Know How to Contact Poison Control**

* 24-hour, toll-free, multilingual hotline: 1-800-222-1222

**7. Get Accurate, Up-To-Date Health Information from These Sources**

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* **Philadelphia Department of Public Health** 
  + Website: [www.phila.gov/departments/department-of-public-health](https://www.phila.gov/departments/department-of-public-health/)
  + Phone: 215-686-5200 | Twitter: @PHLPublicHealth | Facebook: @phillyhealth
* **Pennsylvania Department of Health** 
  + Website: [www.health.pa.gov](https://www.health.pa.gov/Pages/default.aspx)
  + Special Kids Network Helpline: 1-800-986-4550
  + Twitter: @PAHealthDept | Facebook: @pennsylvaniadepartmentofhealth
* **Centers for Disease Control and Prevention** 
  + Website: [www.cdc.gov](https://www.cdc.gov/)
  + Twitter and Facebook: @CDCemergency

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